



Expert advice and system reviews

If you see a CD stuck on the front of a magazine, the chances are that Robatech made the machinery that put it there. They design and engineer 'glue sealing machinery' for a wide range of uses and needed to review their IT system. Check-Tek provided an audit of the IT system and helped Robatech achieve their business goals without getting stuck on costs.

The main issue

The existing IT system had been developed by someone who was self taught and staff changes meant Robatech did not have detailed knowledge of it. They knew there were weaknesses and that some of the hardware might need replacing, but needed practical help from experts.

The Check-Tek approach

Check-Tek talked to as many users as possible at Robatech to see how they used the system and to establish what the perceived weaknesses were. Check-Tek then discussed the system in more detail with a key member of staff who had developed excellent knowledge through working with the system

A complete audit

The next step was to conduct a complete audit of all the hardware and software in the system along with the security in place on the server. This revealed that security was very loose in some areas, with data open to all, whereas elsewhere it was so tight it had become unusable. As part of the review, Check-Tek looked carefully at the business and their IT needs. Only technology that would have a true business benefit was considered for Robatech.

Spread the costs

Check-Tek supplied a report which explained the current position, recommendations and the cost implications. They identified the priorities which helped Robatech with budgeting and spreading the costs. Check-Tek helped install a new server, added workstations and upgraded software and the database. The server is now secure and areas of data only available to certain users. Robatech now have an ongoing development programme and are able to look after the system on a day-to-day basis, with extra help from Check-Tek when needed.

“Check-Tek helped us establish what worked and what didn't, enabling us to review our system and prioritise changes to suit our budget and business needs. We are more self-sufficient and have a better understanding of the way our system works.”

Robatech

