



Proactive solutions

When a local training organisation wanted a new colour printer, Check-Tek delivered the best product and an additional solution that helped save significant money in just five minutes flat!

The issue

The local training company helps to support young people through employment schemes and have a building which provides training facilities as well as an administration office behind the scenes. Although the company had a simple network with connected computers, they were not making the most of the available technology because of limited knowledge.

Connect the equipment

Their hardware supplier provided computers and printers in boxes for them, but when they needed a new colour printer they asked Check-Tek to source, deliver and install the equipment.

Whilst the installation was taking place, the Check-Tek engineer picked up on comments from staff that it would be nice for some of the other users in the office to be able to make use of the new colour printer.

Proactive approach

In less than five minutes the installation engineer was able to provide the solution so all the users who required it could connect and benefit from the new colour printer. If the training company had not received this help, they may have needed to purchase new printers for each of the staff who could now share the one printer.

Check-Tek are not 'box shifters', but are solution providers who work to gain an in-depth understanding of each of their customers business needs and only then help them make better use of technology, often at very low cost. Through a proactive approach, Check-Tek were able to provide a solution that matched the company's needs perfectly.

“In less than five minutes, the installation engineer was able to provide the solution so all the users who required it could connect and benefit from the new equipment.”

